



Wave

*A publication
for the Long Beach community*

October/November 2004 Vol. 53
City web site: www.longbeach.gov

City of Long Beach receives Helen Putnam Awards

The City of Long Beach Library and the Neighborhood Resource Center were awarded the prestigious Helen Putnam Award by the League of California Cities.

The Long Beach City Library's Center for People with Disabilities, recognized in the category of Community Services and Economic Development, is a state-of-the-art technology center offering height-adjustable computer workstations, and chairs and tables designed to be modified based on the needs of people with disabilities. Specialized computer software to manipulate the computer is installed on each workstation, providing users with the ability to navigate the

Internet, complete desktop publishing activities, and access the Library's vast electronic resources. Members of the disabled community voluntarily staff the Center. For more information, call 562.570.7500.

The Neighborhood Resource Center, recognized in the Enhancing Public Trust, Ethics and Community Involvement category, was created to provide community-based, volunteer organizations with tools, training, and assistance to help improve city neighborhoods. The Center assists leaders in developing innovative programs and leveraging additional resources that further enhance the community. For more information, call 562.570.1010.

NCAA Women's Volleyball

The NCAA Division I Women's Volleyball Championship, sponsored by the Long Beach Area Convention and Visitor's Bureau, California State University Long Beach and the City of Long Beach, will take place at the Long Beach Arena on December 16 - 18. Over 300 collegiate women's volleyball teams throughout the nation began the season with the goal of finishing in Long Beach to play for the National Championship. Tickets and information for this event are available now through www.LongBeachChampionships.com, or call 562.570.5333.

Pilot Lighting Services

Long Beach Energy customers: get ready for the fall and winter seasons by requesting pilot lighting services before the cold weather hits. Last year, Long Beach Energy responded to over 11,000 customer requests for appliance pilot lighting. Remember,

- The City provides free pilot lighting appointments ONCE per calendar year.
- Additional pilot lighting requests will be charged a \$25 fee per appointment.

Long Beach Energy is committed to quality service to its customers. For information, call 570-5700 or visit our website at www.lbenergy.org.

Instant Information:E-Notify

The City of Long Beach is continuing its efforts to improve communication to members of our Long Beach community and is pleased to announce an expanded E-Notify menu. You can now receive automatic notification of select City news by signing up for E-Notify. One simple sign-up procedure can ensure that you receive automatic e-mail notification for a variety of City communications, including: City Report, a weekly update on City activities including those in your neighborhood; City Council Agendas; Council Districts' news; *The Wave*, a monthly City publication; City Manager, Police and Fire Department news; and Long Beach Airport updates.

It's easy - go to www.longbeach.gov and select E-Notify on the left side of the screen. As you sign up you'll see a full listing of E-Notify selections. All lists are confidential and you will only receive information from the choices you select.

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Long Beach Fire Department Urges Residents to **MAINTAIN SMOKE ALARMS**

"Installing smoke alarms correctly, and testing them on a regular basis, is a safety measure that we encourage residents to follow," said Fire Chief David Ellis.

Smoke alarms are a great safety success story — but only if they work properly. Roughly 70 percent of home fire deaths result from fires in homes without smoke alarms or from alarms that aren't functioning properly.

Because fire can spread quickly, having working smoke alarms in your home can mean the difference between life and death. Smoke alarms with batteries that are dead, disconnected or missing can't alert you to the dangers of smoke and fire.

Follow these tips to ensure that your smoke alarms are installed correctly and tested regularly.

- Install smoke alarms on every level of your home, including the basement. New homes are required to have a smoke alarm in

every sleeping room and all smoke alarms must be interconnected.

- Install hard-wired smoke alarms that operate on your household electrical current. They can be interconnected so that every alarm sounds regardless of the fire's location.

- If you, or someone in your home is deaf or hard of hearing, consider installing an alarm that combines flashing lights, vibration and/or sound.

Equipping homes with functioning smoke alarms is only one safety measure. Families, including children, must also know what to do when the alarm sounds: an escape route should be planned in advance. By learning how to effectively use the smoke alarm's early warning to get out safely, you'll reduce the risk of a serious injury in a home fire.

For more information, visit www.longbeach.gov/fire.

HOW TO REACH US

We put ENERGY into providing quality, reliable, environmentally-friendly service!

Gas Services

| | |
|---|----------|
| Pilot Lighting | 570.5700 |
| Appliance Inspection | 570.5700 |
| Billing Inquiries | 570.5700 |
| New Service/Turn On/Off | 570.5700 |
| Suspect a Gas Leak/Emergency | 570.2140 |
| Visit our website at www.lbenery.org for more information. | |



Public Works is working for you:

Recycling

| | |
|--------------------------|---------------|
| Recycling Assistance | 570.2876 |
| Composting Information | 570.2876 |
| Used Motor Oil Container | 1.800.RECYCL2 |

Street Sweeping

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|-------------|----------|
| Information | 570.2890 |
|-------------|----------|

Refuse Collection

| | |
|-----------------|----------|
| Special Pickups | 570.2876 |
| Information | 570.2876 |



If your washing machine is all washed up - replace it today!

Purchase the best washer for the environment - one that uses less water and energy than traditional washers - and the **LONG BEACH WATER DEPARTMENT** will pay you **\$125**.

For your application, a current list of models approved to receive the rebate, and other program restrictions, call us at **562.435.7744** or visit our website at **WWW.LBWATER.ORG**.

Your rebate application must be postmarked on or before November 30, 2004. Due to funding restrictions, applications postmarked after that date may not receive the whole \$125.

The Long Beach Water Department - saving you money, conserving water, and protecting the environment

